

- Administration Committee
- Audit and Risk Committee
- Finance Committee
- Guidelines Committee
- Remuneration Committee
- Tender Board
- Working Group on MPF Reform Issues

Management Board

MPF Schemes Advisory Committee

MPF Industry Schemes Committee

Managing Director

Chief Operating Officer & Executive Director

Chief Corporate Affairs Officer & Executive Director

Executive Director (Members & Supervision)

Executive Director (Policy)

Enforcement Division

Supervision Division

Member Protection & Services Division

Policy and Regulation Division

External Affairs Division

Information Technology Division

Corporate Services Division

Legal Department

Risk Management Unit

eMPF Project Oversight Team

- Overseeing the progress of the eMPF Platform Project (Project) on the part of MPFA
- Co-ordinating the work and progress of different streams formed to take forward the Project

- Handling complaints against trustees and intermediaries
- Investigation of suspected breaches / non-compliance by trustees and service providers
- Monitoring compliance of intermediaries
- Handling prosecution /disciplinary action cases in respect of trustees, employers, scheme members and intermediaries

- Supervising trustees with respect to scheme administration, operations, governance standards and oversight of service providers
- Registration & regulation of intermediaries
- Industry training & education for intermediaries
- Registration and Supervision of ORSO schemes
- Supervision and compliance of MPF funds
- Approval of applications and changes in relation to MPF trustees, schemes and funds
- Regulatory Oversight of eMPF Platform

- Providing customer services including complaints and enquiries
- Handling personal account enquiries
- Collecting voices from the public
- Processing enrolment and withdrawal returns from trustees
- Handling payment notices and objections
- Handling complaints against employers, scheme members and self-employed persons

- Handling trustee reported default contribution cases
- Civil proceedings and criminal investigation
- Handling liquidation cases
- Inspections

- Review and development of policies and legislation for MPF and ORSO schemes
- Formulation and review of investment policies and regulations
- Review of the MPF System, development of longer term strategy for enhancing the MPF System and formulation of reform proposals
- Research and statistics
- Collaboration with international organizations on private pension

- Corporate communications
- Stakeholder relations and engagement
- Public education
- Publicity of MPF System and MPFA

- IT application development and maintenance
- IT operation and technical services

- Corporate planning and communication
- Corporate affairs
- General administration
- Financial control
- Treasury
- Human resources
- Organization development

- Legal services to other divisions and departments in the organization

- Risk management
- Internal audit
- Management reviews